

SPA

1 / AFTER RECEIVING THE SPA

- When filling the spa, insert the garden hose into the **skimmer** (where the cartridges go) to prevent air from entering the plumbing.
- The ideal water level is about **1 inch below the lowest cushions**.
- Once the spa is filled, turn it on and use one of the pipe cleaners sold in-store. Follow the directions on the container. The product can foam.

Important: during cleaning, remove headrests, filters, and leave the cover open. Close air valves when cleaning the plumbing.

- When plumbing cleaning is complete, turn off the power and drain the spa either by gravity with the drain valve (can take up to 8 hours) or with a submersible pump (approximately 1 hour). **If needed, watch the video tutorial on [trevi.ca](https://www.trevi.ca).**

If the spa is filled with a **well, we recommend using a **pre-filter** to filter out any metals in the water (sold in stores).*

2 / WATER TREATMENT

- When testing water in-store, the sample must be tested within 3 hours. The water temperature must be above 80 degrees for an accurate reading.
- We recommend that you **test a water sample in-store monthly**. Water balancing requires special attention to maintain **clear and safe water** for bathers. Well-balanced water will **keep the spa and equipment** in good condition.
- At-home water testing with **Test Strips** is recommended **once or twice a week**.
- When chemicals are added to the water, the cover should be left **open for at least 20 minutes with the pumps running**. Opening the cover daily is beneficial to the equipment and water quality.
- Showering before bathing removes 70% of the contaminants added to the water.
- The spa water should be drained every 3 months to avoid water saturation.
 - 1 tablespoon = 15 ml
 - 1 cup = 250 ml

IMPORTANT PRECAUTIONS

Do not use products intended for pools in a spa as the concentration can be different and damage the spa. Always pour chemicals into water, not water into chemicals, as there is a risk of explosion. Never mix 2 products.

2A / SANITATION

Spa sanitation is done with chlorine and/or bromine. It is **essential** to maintain clear and safe water. The amount of chlorine or bromine and the frequency of use depend on several factors (water temperature, number of bathers, bathing time), it is always a question of **supply and demand**. **Test the chlorine or bromine level** regularly **or before** adding a shock treatment to avoid too high a concentration that can cause premature wear.



PRODUCT	FUNCTION	QUANTITY	FREQUENCY
EZ San	Dilute Ez San before pouring it into the spa. This product is a mixture of bromine and chlorine granules.	1/2 tbsp. per bather or per day without bathing (2 tbsp. per day maximum).	Daily without bathing or after bathing.
Brome Tab	Put bromination tablets in a floating chlorine diffuser.	1 to 2 tablets. Maximum of 3 tablets per week.	1 time per week. Test the bromine level regularly to maintain it.
Spa Tab 20 G	Place the chlorination tablets in the skimmer.	1 tablet at a time.	Every 2 to 4 days depending on the usage of the spa. Test regularly to maintain chlorine levels.
Maintenance Kit 2.0	Maintenance products to sanitize your spa water for 3 months. Includes: Ez San, Oxy Brilliance, Halo, Prep, Initiator, Flush, Spa Naturally	According to the user guide.	According to the User Guide. Refer to the schedule included in the kit. ALWAYS test the chlorine level before pouring the following products (despite the schedule): Ez San and Oxy Brilliance.
Oxy Brilliance	Shock treatment that destroys bacteria, algae and helps clear the water.	1 pouch.	1 time per week (wait 1 hour before bathing).

2B / SPECIALIZED PRODUCTS

Specialized products are used primarily to address short- or long-term problems or are cleaning products. For example, **clarifiers** and **anti-foams** are products that temporarily solve problems. If your water is **cloudy or foaming**, there are **three possible causes**:

- Insufficient **chlorine or bromine** levels;
- **Filters need to be cleaned and/or changed**;
- **Age or saturation of the water**.

Enzymes and **Secure Descaler** can be used weekly. The other products (Whirl, Whirl Pro, cartridge cleaners, acrylic cleaners, cover cleaners) are specialized cleaning products.

PRODUCT	FUNCTION	QUANTITY	FREQUENCY
Enzymes	Reduces organic matter (oil and organic waste), odors and increases the life of the filter.	3 caps.	Once weekly.
Secure Descaler	Eliminates and prevents the formation of scale and stains caused by metals.	3 caps.	Once weekly.
Cartridge Cleaner	Dissolves grease, body oils, lotions, cosmetics, and limestone in the cartridge.	250 ml per 5 liters of water. Soak for 1 hour.	Each month or 3 months (depending on usage).
Spa Foam Out	Prevents and eliminates foaming in spa water.	1 cap. Repeat as needed.	As needed.
Acrylic Cleaner	Restore shine on acrylic.	As needed.	In the spring following usage of Whirl or Whirl Pro. As needed.
Cover Cleaner	Clean spa cover and headrests.	As needed.	As needed.

Whirl	Removes grease, body oils, lotions, and cosmetics accumulated in the plumbing. Remove the cartridge before using the product in the spa and close the air controls.	250 ml (run the pumps for 60 minutes, which is equivalent to 3 cycles).	Use after purchasing a new spa or before draining the spa. 1 time per year.
Whirl Pro	Removes grease, body oils, lotions, and cosmetics accumulated in the plumbing. Remove the cartridge before using the product in the spa and close the air controls.	1 pack (No. 1, 2, 3).	Use after purchasing a new spa or before draining the spa. 1 time per year.

2C / BALANCING

Water balancing is **important** to maintain clear and safe water. The most important parameters are alkalinity, pH, and calcium. A well-balanced pH **maximizes the effects of chlorine or bromine**. Water with improper parameters will cause problems with the spa's interior or exterior components (headrests, waterfalls, jets, pumps, etc.).

PRODUCT	FUNCTION	QUANTITY	FREQUENCY
Alca + Alca -	Increases alkalinity. Decreases alkalinity.	Maintain between 80 ppm and 120 ppm.	Test once monthly MINIMUM. Recommended every 2 weeks.
pH + pH -	Increases pH. Decreases pH.	Maintain between 7.4 ppm and 7.6 ppm.	Test once weekly MINIMUM.
Calcium	Increases calcium hardness.	Maintain between 180 ppm and 240 ppm.	Test once monthly MINIMUM.

2D / FILTERS

- Rinse the filters once a week with clean water using the jet cleaner.
- Soak monthly or up to 3 months (depending on use) in a cartridge cleaning solution.

2E / KEYPAD / FILTRATION

- All Trevi spas are configured at the factory to filter 4 hours per day. This **filtration time is sufficient** to ensure clear water.
- The procedure for changing the filtration time can differ depending on your spa keypad. For information on how to change the filtration time, the Gecko website (the Quebec manufacturer of many Trevi spa components) is a very good reference.
www.geckoalliance.com
- If you add filtration hours, they should be spread evenly throughout the day. Note that too much filtration can cause the spa or pumps to overheat.
- There are several filtration modes on Trevi spas: Beginner, Energy Savings, Super Energy Savings, etc. Ideally, it should be left in the **Beginner** mode. To learn the differences between the filtration modes, refer to the Gecko website.

2F / PUMPS

- A filtration cycle lasts 20 minutes.
- If possible, wait 5 minutes between each filtration cycle to avoid overheating the pump.
- Note: Pump 1 is responsible for filtration and heating, it is normal that it activates regularly. It is activated during the filtration cycles and to monitor the water temperature. It will remain on throughout the filtration cycle or until the water reaches the desired temperature.

2G / JETS AND CUSHIONS

- All jets can be unscrewed. We recommend removing them **at least** once a year for cleaning.
- It is not necessary to remove the spa cushions every time you use the spa.
- Discoloration of the headrests is not guaranteed, it is **VITAL** to open the cover regularly (as often as possible) and to balance the water well.
- Rust on the jets and waterfalls is not guaranteed, it is **VITAL** to open the cover regularly (as often as possible) and to balance the water well.

Please refer to the warranty document available from your **Customer Access** for more information: <https://espaceclient.trevi.com/en/login>